

This Website, including its webpage, online services, and mobile application, is owned and operated by QuickTouch Technologies Limited. QuickTouch, along with its affiliates, associate companies, and subsidiaries (collectively referred to as “QuickTouch,” “Company,” “we,” “us,” or “our”), has established this Privacy Notice to explain how we collect, use, store, and disclose your (“you,” “user(s),” or “your”) Personal Information. This notice applies to all services provided by QuickTouch Technologies Limited through its website, web platform, and mobile application. It serves as a general notice and is not specific to any particular product or service offered across these platforms. This Privacy Notice applies when you visit QuickTouch’s Website, use its online services, or access its mobile application, including services such as the QuickTouch email plugins, the QuickTouch Chrome extension, or any other platform that links to this Privacy Notice.

This electronic record is generated by a computer system and does not require any physical or digital signatures. On visiting or accessing quicktouch.co.in or using our services, you are consenting to be bound by the terms and conditions as mentioned in this Privacy Notice, mentioned herein with. You are advised to carefully read and comprehend all the provisions of this document before accessing or using this Website, as your use thereof constitutes your acceptance and agreement to be legally bound by the terms and conditions set forth herein as part of this electronic contract.

If this document is not be in a language that you understand, or in case of any assistance in reference to this privacy notice you shall contact QuickTouch Technologies Limited at the email info@quicktouch.co.in

IF YOU DO NOT AGREE WITH THE TERMS OF THIS PRIVACY NOTICE, PLEASE DO NOT ACCESS THIS WEBSITE OR AVAIL ANY OF THE SERVICES BEING PROVIDED THEREIN.

This Privacy Notice outlines the collection, use, storage, and sharing of your Personal Information when you access the services through the QuickTouch Technologies Limited website, as well as your rights to control, correct, or delete such information. This is in compliance with applicable laws, including but not limited to the Information Technology Act, 2000, the Digital Personal Data Protection Act, 2023, and any relevant rules, regulations, and guidelines issued thereunder. We shall not use or disclose your Personal Information except as specified in this Privacy Notice. The use of information collected through our Website shall be restricted to the purposes set forth in this Privacy Notice and our Terms of Service (“Terms”) governing our relationship with customers. Capitalised terms which are not specifically defined herein shall have the same meaning as ascribed to them in the Terms.

We may update the Privacy Notice at our discretion and will indicate changes by updating the “Last updated” date. By continuing to use the Website, you accept any revisions. Please review the Privacy Notice regularly to stay informed.

Questions or concerns? Reading this privacy notice will help you understand your privacy rights and choices. If you do not agree with our policies and practices, please do not access QuickTouch Technologies Limited or use our Services. If you still have any questions or concerns, please contact us at info@quicktouch.co.in. This Privacy Notice does not extend to third-party online or mobile stores from which you download or install the application, including any in-game virtual

items, which may independently collect and process your data. We disclaim any responsibility for the collection, use, or handling of your data by such third parties.

SUMMARY OF KEY POINTS

What personal information do we process? When you visit, use, or navigate our Services, we may process personal information depending on how you interact with QuickTouch Technologies Limited and the Services, the choices you make, and the products and features you use.

Do we process any sensitive personal information? We may process sensitive personal information, when necessary, with your consent or as otherwise permitted by applicable law.

Do you receive any information from third parties? We may receive information from public databases, marketing partners, social media platforms, and other outside sources.

How do you process my information? We process your information to provide, improve, and administer our Services, communicate with you, for security and fraud prevention, and to comply with law. We may also process your information for other purposes with your consent. We process your information only when we have a valid legal reason to do so.

In what situations and with which parties do we share personal information? We may share information in specific situations and with specific third parties.

How do we keep your information safe? We have organizational and technical processes and procedures in place to protect your personal information. However, no electronic transmission over the internet or information storage technology can be guaranteed to be 100% secure, so we cannot promise or guarantee that hackers, cybercriminals, or other unauthorized third parties will not be able to defeat our security and improperly collect, access, steal, or modify your information.

What are your rights? Depending on where you are located geographically, the applicable privacy law may mean you have certain rights regarding your personal information.

How do I exercise my rights? The easiest way to exercise your rights is by sending an email to us at: info@quicktouch.co.in. We will consider and act upon any request in accordance with applicable data protection laws.

OVERVIEW OF THE POLICY

- A. This Privacy Notice applies to all services provided by QuickTouch Technologies Limited through its website, web platform, and mobile application. It is a general notice and is not specific to any particular product or service offered via these platforms.
- B. This Privacy Notice describes how quicktouch.co.in and its affiliates collect and use your personal data or information.
- C. We are committed to protecting and respecting your Privacy. We do collect your personal information and process your personal data in accordance with the **Information Technology Act, 2000** (also known as **ITA-2000**, or the **IT Act**), and **Digital Personal**

Data Protection Act, 2023 and other national and state laws which relate the processing of your personal data.

- D. We collect your information in order to provide and continually improve our services. Our Privacy Notice is subject to change at any time without a notice, to make sure you are aware of any changes, please review this Notice periodically. All the Service Partners, Lawyers, or Independent Partners who are working with or for us, or who have access to personal information, will be expected to read and comply with this Notice. No third-party may access or process sensitive personal information held by us without having first entered into a Confidentiality Agreement.

1. Collection of Personal Information:

1. We may collect personal identification information from Users through various means, including but not limited to, when they visit our website, register, subscribe to a service or plan, or engage with but not limited to when they visit our website, register, subscribe to a service or plan, or engage with other activities, services, features, or By accessing or using any of our software products, services, or mobile applications (the "Service") through our website or mobile platforms (the "Platforms"). Users may be asked for personally identifiable information (Such as your name and email address) etc., we will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain Website related activities. The information we may collect via the website depends on the content and Services you Use or you avail.
2. Your Personal Data: We may ask you to provide us with certain demographic and other required information when you choose to avail quicktouch.co.in in services or Independent Partner Services related to the Website or when creating an Account on QuickTouch Technologies Limited. It may include, but is not limited to:
 - i. Email address
 - ii. First name and Last name
 - iii. Phone number
 - iv. Address, State, Province, ZIP/Postal code, City
 - v. Usage Data
 - vi. Account details such as User ID, Password
 - vii. Non-Personal Identification Information: We may collect non-personal identification information about Users whenever they interact with our website. Non-personal identification information may include the browser name, the type of computer and technical information about Users' means of connection to our Site, such as the operating system and the Internet service provider's utilized and other similar information.
3. Data from Social Networks: Users information from the Social Networking sites, such as <Facebook, Google+, Instagram, YouTube, Pinterest, Twitter>, including your name, your social network user name, location, gender, birthdate, email address, profile picture, and public data for contacts, if you connect your account to such social networks. This

information may also include the contact information of anyone you invite to use and/or join the QuickTouch Technologies Limited.

4. **Geo-Location Information:** We may request access or permission to and track location-based information from your mobile device, either continuously or while you are using the website, to provide location-based services. If you wish to change our Access or Permissions, you may do so in your device's settings.
5. **Push Notifications:** We may request to send you push notifications regarding your account or the Website. If you wish to opt-out from receiving these types of communications, you may turn off in your Device's settings.
6. **Mobile Device Access & Data:** We may request access or permission to certain features from your mobile device, including your mobile device's storage. If you wish to change our access or permission, you may do so in your Device's settings. Device information such as your mobile device ID number, model, and manufacturer, version of your operation system, phone number, country, location, and any other data you choose to provide.

2. Automatic Collection of Information

1. When You access the Website or use the Services by or through a mobile device, we may collect certain usage data automatically, Usage Data may include information such as Your Device's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that You visit, the time and date of Your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

2. **Derivative Data:** Information our website or Servers automatically collect when you access the Website, such as your native actions that are integral to the Website, including liking, replying to a message, as well as other interactions with the Website and other Users via server log files.

1. Additional details such as display image, alternate mobile number, alternate email address might be collected. In addition to the above information, for the mobile Website, other information required for smooth mobile experience, including but not limited to SMS access, location access, auto- OTP verification, camera/gallery/contacts access, for various functionalities within the Website have to be provided.
2. When You access the Service by or through a mobile device, We may collect certain information automatically, including, but not limited to, the type of mobile device You use, Your mobile device unique ID, the IP address of Your mobile device, Your mobile operating system, the type of mobile Internet browser You use, unique device identifiers and other diagnostic data.
3. You will be required to sign in to QuickTouch Technologies Limited in account using a User Id, PIN/Password, which you will provide for while signing-up.

3. Sources of Personal Information

We obtain the categories of personal information listed above from the following categories of sources:

1. Directly from You. For example, from the forms You complete on our website or Services, preferences You express or provide through our Services, or from Your purchases of our Services.
2. Indirectly from You. For example, from observing Your activity on our website.
3. Automatically from You. For example, through cookies We or our Service Providers set on Your Device as You navigate through our Service.
4. From Service Providers. For example, third-party vendors to monitor and analyse the use of our Service, third-party vendors for payment processing, or other third-party vendors that We use to provide the Service to You.

4. Use of Personal Information

1. Having accurate information about you permits us to provide you with a smooth, efficient, and customized Service experience. Specifically, the QuickTouch Technologies Limited may collect and use Users personal information to improve customer Service; to Personalize User Experience; to improve our Working; to Process Payments; to run a promotion, contest, survey; to send periodic emails; Research and Development; or Legal Requirements etc.
2. The QuickTouch Technologies Limited may use Personal Data for the following purposes:
 1. To provide and maintain our Service, including to monitor the usage of our Service.
 2. To manage Your registration as a user of the Service. The Personal Data You provide can give You access to different functionalities of the Service that are available to You as a registered user.
 3. The development, compliance and undertaking of the purchase contract for the products, items or services You have purchased or of any other contract with Us through the Service.
 4. To contact You by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the functionalities, products or contracted services, including the security updates, when necessary or reasonable for their implementation.
 5. To provide You with news, special offers and general information about other goods, services and events which we offer that are similar to those that you have already purchased or enquired about unless You have opted not to receive such information.
 6. To attend and manage Your requests to Us.
 7. We may use Your information to evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Data held by Us about our Service users is among the assets transferred.
 8. We may use Your information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional

campaigns and to evaluate and improve our Service, products, services, marketing and your experience.

3. We use the information for the following purposes:

1. We may use the information collected to communicate with you about products, services, promotions, studies, surveys, news, updates, and events QuickTouch Technologies Limited may also request your feedback on the Services.
2. We may use your information for any other purpose disclosed to you at the time we collect or receive the information, or otherwise with your consent.

5 . How We Protect Your Information?

1. We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Website.
2. Our teams work tirelessly to protect your information, and to ensure the security and integrity of our platform. We also have independent auditors assess the security of our data storage and systems that process financial information.
3. We take due care to protect Users data. Technical measures are in place to prevent unauthorized access to data and against accidental loss or destruction of, or damage to, data. The employees who are dealing with the data have been trained to protect the data from any illegal or unauthorized usage. We work to protect the security of your information during the transmission, this allows sensitive information to be transmitted securely.
4. We process Payment through Third Party Payment Gateway; you shall be governed by their Policy as well as this Privacy Policy. Also, we do not collect and store information of any Debit or Credit Card of users.
5. We take reasonable steps to help protect your personal information in an effort to prevent the loss, misuse, and unauthorized access, disclosure alteration and destruction. It is your responsibility to protect your usernames and password to help prevent anyone from accessing or abusing your accounts and services. You should not use or reuse the same passwords you use with other accounts as your password for our Services.

6. Sharing Your Personal Information

We may share Your personal information in the following situations:

1. We may share Your personal information with our affiliates, associate companies, or subsidiaries to monitor and analyse the use of our Service, for payment processing, and to contact You.

2. We may share or transfer Your personal information in connection with, or during negotiations of, any merger, sale of Company assets, financing, or acquisition of all or a portion of Our business to another company.

3. We may share Your information with our affiliates, in which case we will require those affiliates to honor this Privacy Policy affiliates include Our parent company and any other subsidiaries, joint venture partners or other companies that We control or that are under common control with Us.

4. We may share Your information with Our business partners to offer You certain customized plans, services or promotions.

6. We may use third party service providers to help us operate our business and the Website or administer activities on our behalf, such as sending out newsletters or surveys. We may share your information with these third parties for those limited purposes provided that you have given us your permission.

7. We may share users' personal data if we believe it's required by applicable law, regulation, operating license or agreement, legal process or governmental request, or where the disclosure is otherwise appropriate due to safety or similar concerns. This includes sharing personal data with law enforcement officials, public health officials, other government authorities, or other third parties as necessary to enforce our Terms of Service, user agreements, or other policies; to protect QuickTouch Technologies Limited rights or property or the rights, safety, or property of others; or in the event of a claim or dispute relating to the use of our services.

7. Billing & Payment Information

1. We use third party payment processors to assist and manage us in processing your payment information securely we follow all legal requirements and implement additional generally accepted industry standards. Your debit and credit card information will also be subject to third party payment processor's privacy policy in addition to ours. We suggest that you review their respective privacy policies.
2. PLEASE READ THE PRIVACY POLICY ON THE PAGE OF THE PAYMENT PROCESSOR THAT YOU ARE DIRECTED TO REGARDING THE USE, STORAGE AND PROTECTION OF YOUR DEBIT AND CREDIT CARD INFORMATION BEFORE SUBMITTING ANY DEBIT AND CREDIT CARD INFORMATION.

8. Data Storage and Transfer

1. Your Personal Information and files including their backups are processed and stored on QuickTouch Technologies Limited servers and the servers of companies we hire to provide services to Us. Your Personal Information may be transferred across national borders because We may have servers located outside India, and the companies we hire to help us run our business may be located in different countries around the world.

2. Your consent to this Privacy Policy followed by Your submission of such information represents Your agreement to that transfer.
3. We will take all steps reasonably necessary to ensure that Your data is treated securely and in accordance with this Privacy Policy and no transfer of Your Personal Data will take place to an organization or a country unless there are adequate controls in place in accordance with the data protection laws including the security of Your data and other personal information.

9. Retention of your Personal Data

1. We will retain Your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use Your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.
2. We retains the Personal Information collected where an ongoing legitimate business requires retention of such Personal Information. In the absence of a need to retain your Personal Information as specified herein, we will either delete or aggregate your Personal Information or, if this is not possible then We will securely store your Personal Information and isolate it from any further processing until deletion is possible.
3. We will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of Our Service, or We are legally obligated to retain this data for longer time periods.

10. Data Deletion Request

1. We respect user's privacy; Users may request deletion of their account at any time by sending an email to our Compliance Officer on the address available on the "Contact Us" section of this Policy.
2. Following an account deletion request, we delete the user's account and data, unless they must be retained due to legal or regulatory requirements, for purposes of safety, security, and fraud prevention, or for completing the transaction or because of an issue relating to the user's account such as an outstanding credit or an unresolved claim or dispute. Because we are subject to legal and regulatory requirements relating to Independent Partners, this generally means that we retain their account and data for a minimum of 5 (five) years after a deletion request.

11. Data request from Law Enforcement Agency

1. We do not sell, trade, or otherwise transfer your Personal Information except in accordance with this Policy. We do not share any information that directly identifies you with any third party, except in the following limited cases:

1. As required to comply with applicable law or regulation, or to comply with law enforcement;
2. To respond to claims and/or legal process;
3. To protect our rights or our property, or to enforce our Terms of Service;
4. To help ensure the safety of the public or an individual;
5. To prevent behaviour that is (or that we think may be) illegal or unethical;
6. With your consent, or at your request or direction; or
7. As otherwise set forth in this Policy.

12. Cookie Policy

1. Cookies are small text files that are stored on browsers or devices by Website, online media, and advertisements. We use cookies and similar technologies for purposes such as:

1. Authenticating users.
2. Remembering user preferences and settings.
3. Determining the popularity of content.
4. Delivering and measuring the effectiveness of advertising campaigns.
5. Analysing site traffic and trends, and generally understanding the online behaviors and interests of people who interact with our services.

2. Our website may use "cookies" to enhance User experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. Users may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Website may not function properly.

3. Additionally, we may use third-party software to serve ads on the Website, implement email marketing campaigns, and manage other interactive marketing initiatives. This third-party software may use cookies or similar tracking technology to help manage and optimize your online experience with us. You can prevent the storage of cookies by choosing a "disable cookies" option in your browser settings. But this can limit the functionality of our Services.

13. Connecting your Account via Email & Social-Media

1. You can choose to provide explicit consent to connect your email accounts with your QuickTouch Technologies Limited Account. Once connected, Website will securely access and analyse the relevant contents related to the Services provided by us. We encourage you to review your Personal Information prior to signing in through the applicable service.
2. We do not under any circumstances store your email messages, email messages headers, message bodies, or attachments. We only access your email account for scanning purposes and displays information immediately as it is returned. We request read-only access to your email account and will not attempt to alter or modify your email account or email messages in any way except as otherwise agreed by you through additional consent to write permission in your account with respect to the services from QuickTouch Technologies Limited in you are opting.

3. You may choose to enable or log in to our Services via various online services, including social network services like Facebook. Our Services also may enable you to access social networking services such as Facebook, Twitter, or Instagram (collectively, “Social Network”) directly or indirectly through our Services. In all such cases, any Personal Information that you share with such social networking services shall be governed by privacy policy of the respective Social Network.

14. Marketing, Advertisement & Preference

1. We use your personal information to send you marketing by post, telephone, social media platforms, email, SMS, Website notifications and silent notifications to track installation status of the Website. We may also use your personal information to carry out online paid marketing activities in the nature of retargeting.
2. We may permit certain third-party companies to help us tailor advertising that we think may be of interest to users and to collect and use other data about user activities in the Mobile Website. These companies may deliver ads that might place cookies and otherwise track user behavior.
3. We also use technology to help us understand your personal preferences and interests so that we can send recommendations and marketing communications that are likely to be of more interest to you. Using technology in this way is sometimes known as profiling.

15. Account Deletion & Email opt outs

1. You may at any time review or change the information in your account or terminate your account by:

1. Logging into your account settings and updating your account;
2. Contacting our Compliance Officer using the contact information provided below.

2. Upon your request to terminate your account, we will deactivate or delete your account and information from our active databases. However, some information may be retained in our files to prevent fraud, troubleshoot problems, assist with any investigation, enforce our Terms of Use and/or to comply with legal requirements.

3. Emails and Communications – If you no longer wish to receive correspondence, emails, or other communications from us, you may opt-out any time by:

1. Noting your preference at the time you register your account with the Website.
2. Login into your account setting and updating your preferences.
3. Contacting us using the contact information provided below in “Contact Us” section.

4. And if you no longer wish to receive correspondence, emails, or other communications

from third parties, you are responsible for contacting the third party directly.

5. Users may opt in/opt out from marketing notifications, live location sharing, updates and news received from the QuickTouch Technologies Limited by checking their device settings at any time.
6. If you wish to unsubscribe from emails sent by us, you can also do so at any time by clicking on the "unsubscribe" link that Website in all emails and by adjusting the settings on your device to turn off notifications from our website. Otherwise, you can always contact us to update your contact preferences. You may also object to profiling relating to direct marketing by contacting us at details given in Contact Us clause.

16. Compliance with Children's Privacy

1. We recognize the importance of children's safety and privacy. For that reason, we never collect or maintain information at our website from those we actually know are under 18 years of age, and no part of our website is structured to attract anyone under the age of 18.
2. We are very sensitive to privacy issues regarding children. If a parent or guardian becomes aware that his or her child has provided us with Personal Information, he or she should write to us at the details given in the Contact Us clause.

17. Choice And Transparency

1. QuickTouch Technologies Limited enables users to access and/or control data that QuickTouch Technologies Limited. collects, including through:
2. Privacy Settings –
 1. Users can enable/disable QuickTouch Technologies Limited to collect location data from their mobile devices through their device settings, which can be accessed via the settings > Privacy > Location menu.
 2. Users can enable/disable QuickTouch Technologies Limited to share their real-time location data from their mobile devices with their drivers through their device settings, which can be accessed via the settings > Privacy > Location menu.
3. Device Permissions –
 1. Most mobile device platforms (iOS, Android, etc.) have defined certain types of device data that Websites cannot access without the device owner's permission, and these platforms have different methods for how that permission can be obtained. Please check the available settings on your device or check with your provider.
4. Your Personal Information is extremely important to us. Your information resides on a secure server that only selected personnel have access to. Promotional and referral codes are random alphanumeric sequences that are encrypted. In addition to our precautions, it is important that you do not share your password with anyone. Although we try our best to protect your information, we cannot eliminate security risks associated with Personal Information.

18. Your Rights under DPDP Act

1. You may exercise Your rights of access, rectification, cancellation and opposition by “Contacting Us”. Please note that we may ask You to verify Your identity before responding to such requests. If You make a request, we will try our best to respond to You as soon as possible.
2. Please Note, we may process Personal Data under the following conditions:
 1. If you have given your consent;
 2. Performance of a contract;
 3. Legal obligations;
 4. To protect your vital interests;
 5. In Public and Legitimate Interests.
3. Your Rights under the DPDP: QuickTouch Technologies Limited undertakes to respect the confidentiality of Your Personal Data and to guarantee You can exercise Your rights. You have the right under this Privacy Policy, and by law if You are within the Indian territory, to:
 1. Request access to Your Personal Data;
 2. Request correction of the Personal Data;
 3. Object to processing of Your Personal Data;
 4. Request erasure of Your Personal Data;
 5. Request the transfer of Your Personal Data;
 6. Withdraw Your consent.
4. In any case, QuickTouch Technologies Limited will gladly help to clarify the specific legal basis that applies to the processing, and in particular whether the provision of Personal Data is a statutory or contractual requirement, or a requirement necessary to enter into a contract.

19. Changes To This Privacy Notice

1. WE MAY OCCASIONALLY UPDATE THIS PRIVACY POLICY.
2. We have the discretion to update this privacy policy at any time. When we do, we will send you an email. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.
3. Use of our services after an update constitutes consent to the updated Privacy Policy to the extent permitted by law.

20. Contact Us

1. If you have any questions about this Privacy Policy, the practices of this Website, your dealings with this QuickTouch Technologies Limited and you would like to ask about or complain about how we process your personal information, please mail us at the addresses below:

QuickTouch Technologies Limited

info@quicktouch.co.in